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Simplifying Safety: Bringing Clarity to Complex SOPs in Pharmacovigilance

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Background & Objectives

Pharmacovigilance (PV) ensures patient safety by monitoring medicines throughout their lifecycle. Each medicine has a Risk Management Plan (RMP) to identify and mitigate potential risks.

When standard measures are insufficient, additional Risk Minimisation Measures (aRMMs), such as Direct Healthcare Professional Communications (DHPCs) or educational materials, may be required (GVP Modules V & XVI).

Standard Operating Procedures (SOPs) guide cross-functional teams on implementing these measures (GVP Module I). However, SOPs are often lengthy, complex, and difficult to follow.

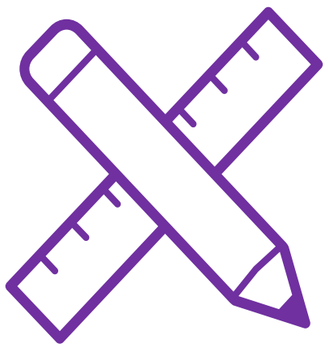
Project Aim

Transform the aRMM SOP into a visual, interactive tool that supports smarter learning and simplifies implementation.

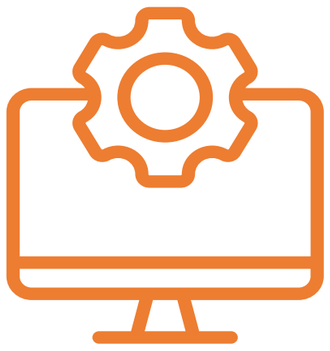
Do you know how long it takes a new starter to find the right SOP step?

Methodology

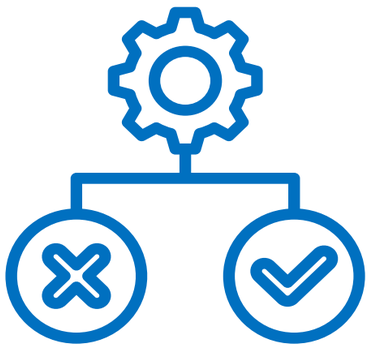
Define Requirements



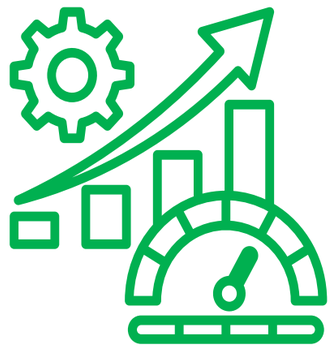
Design Dashboard



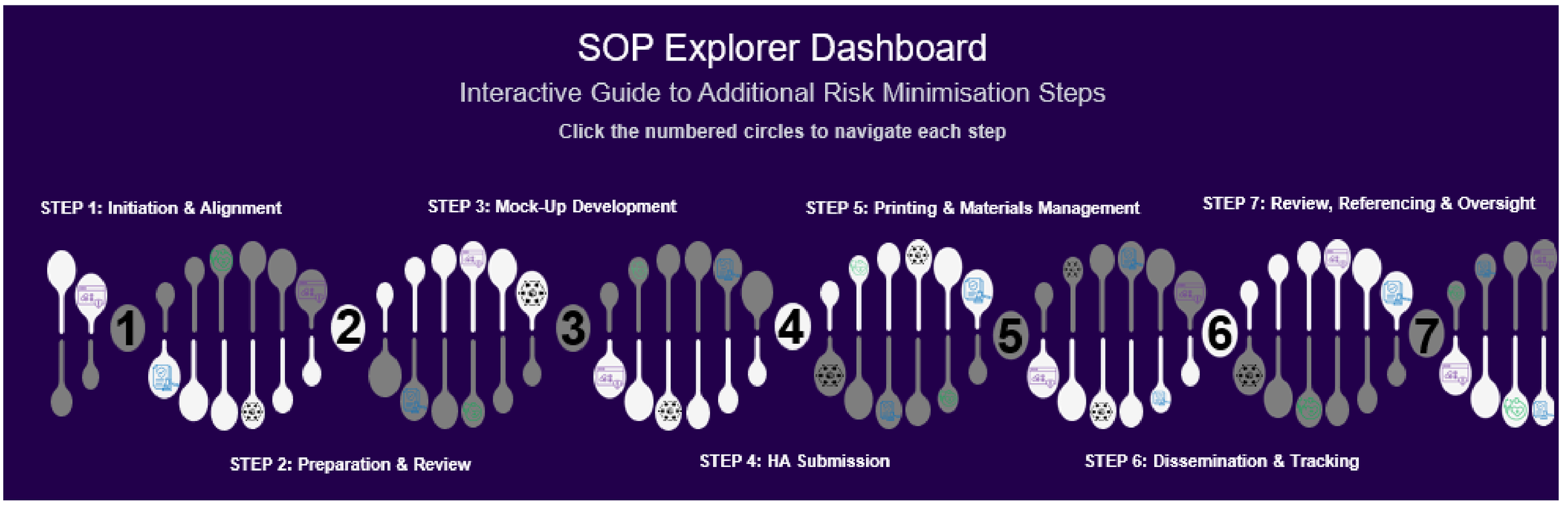
Develop Prototype



Test with Users



Iterate and Improve



Expected Impact

- **Quick Navigation** – Find any SOP step in ≤ 2 clicks.
- **Time Efficiency** – Cut lookup time by ≈ 40%.
- **User Friendly** – Onboard in minutes, not hours.

Acknowledgements

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References

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Icons – The Noun Project (2024). *Noun Project.* Available at: https://thenounproject.com/